

CARERS CHAMPION

VOLUNTEER

LINE MANAGER: St Luke's Social Care Manager

LOCATION: St Luke's at Turnchapel

DESCRIPTION OF ACTIVITIES

Activities to be trained on

- All Carer Support Volunteers undertake St Luke's training course under direction from the coordinator. The course covers many different aspects of palliative care, and will include specific carers issues which will help to prepare the volunteer.
- To provide carers support directly to clients, both face to face and over the phone with St Luke's Social Care Team.
- To promote the rights of carers to an assessment in their own right.
- To gather the views of carers and provide advice and information to enable carers to continue in their role.
- To promote service links and collaboration.
- To attend regular meetings to identify objectives.
- To maintain confidentiality at all times, including keeping records of contacts with clients.
- To record accurately and legibly information of referred carers and to be trained to use the Crosscare database.
- To support and deliver on St Luke's key values, confidentiality policy, equal opportunities policy and all other relevant policies and procedures.
- To participate in audit and patients evaluation of service with other staff professionals.

This role will be subject to an enhanced Disclosure and Barring Service (DBS) check.

St Luke's Volunteer Services

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