

Who will have access to your information?

Your information will only be available to staff responsible for delivering your care, for example your GP, ambulance services, community nursing, social care, hospital staff and/or hospice services. These staff may work in health organisations across Devon.

The information about you and your decisions is held securely on the system and no one other than those people who need the information to help meet your wishes will have access to it. The data is protected under the Data Protection Act.

What if you change your mind on any decisions?

The clinician looking after you will discuss this with you and make any changes to the information held on the system.

What will information about you be used for?

To ensure that:

- your wishes are known and respected
- we can co-ordinate your care more effectively where it involves staff from a range of different services
- that the NHS plans services which meet our patients' needs. (If your information is used to plan services then it will be anonymised to protect your confidentiality).

Where can I get more information?

If you would like more information, speak to a clinician involved in your care.

Review date: December 2012

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An introduction to storing information regarding your wishes using an electronic register



We feel that it is very important that what people tell us they want to happen at the end of their life is respected. As far as possible and within our duty of care we will keep them safe and fulfil their wishes. To help the health and social care professionals to do this we are introducing an electronic information system that records some key information about your decisions.

What are the benefits of the system?

The system will enable your preferences and needs to be communicated among staff and organisations that are responsible for your care, either now, or in the future.

The information that is recorded is used to support your decisions and wishes, and to help staff and organisations to respect these and to make every effort to follow your wishes about your care.



What sort of information will be shared?

The system will share information which supports your decisions. This will include:

- Your personal details
- Decisions you have made for your future care
- The place you would prefer to be cared for at the end of your life
- Information for professionals delivering or co-ordinating your care e.g. contact details for your main carer or contact, the key health worker, resuscitation wishes.

These decisions and any needs you have will be shared appropriately to give you the best care possible.