St Luke's at home

Marie Curie
Care and support through terminal illness

Urgent Care Pathway for End of Life Patients at Home

Review and Assessment of Patient by Health Care Professional
at home | in hospital | or hospice

Care Home Discharge to Access (D2A)

STABLE
Long Term POC/CHC funding

Rapid deterioration
Last days of life | Unstable
Terminal | Deteriorating

Referral by Telephone to EoL Urgent Care Service
7 days a week | 01752 964220 | 08:30 to 18:30

Out of hours please leave a message and a call will be returned the next day

Care Home
EoL advice / signposting

OOH EoL clinical advice/guidance
St Luke's Specialist Unit - 01752 401172

Registered Nurse to discuss appropriate pathway
Response according to OACC Classification of Phase and AKPS (Training for OACC/AKPS supplied by service)

Service administration source available home POC if service at capacity

Urgent Care Pathway for End of Life Patients at Home

Referral allocated to either UNSTABLE (Registered Nurse + Care) or DETERIORATING caseload (EOL HCAs) depending on complexity